



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive



Internal Memorandum

To: Area Operations Managers
c.c.: NAS Leadership Team
From: Medical Director
Date: June 21st 2012
Subject: **TASKING OF NON STATUTORY AMBULANCE SERVICES TO EMERGENCY CALLS**

Dear colleagues,

The PHECC EMS Priority Dispatch Standard (Version 3, March 2011) outlines the minimum requirements for dispatch to calls received for emergency medical assistance. It also requires that all such calls should be prioritised using ProQA. This has implications for NAS using non non-statutory ambulance services to respond to or manage emergency calls.

To ensure compliance with this standard can you please ensure the following:

1. If NAS Control Centres are tasking non-statutory ambulance services to AS1 calls that we are satisfied that the resource being tasked complies with the PHECC standard:
 - a CEN compliant ambulance with a minimum of one PHECC registered Paramedic for ECHO, DELTA, CHARLIE, BRAVO and ALPHA calls
 - A CEN compliant ambulance with a minimum of one EMT for OMEGA calls
2. If an NAS Control Centre is informed by a non-statutory ambulance services that they are caring for an acutely ill or injured patient (e.g. at an event), the call should be processed via ProQA and a Dispatch Code generated.
 - If the non-statutory ambulance service on scene complies with the PHECC standard for that patient (as dictated by the Dispatch Code), the non-statutory ambulance service should treat and transport that patient to an appropriate hospital, as directed by NAS Control
 - If the non-statutory ambulance services on scene does not comply with the PHECC standard for that patient, NAS Control should dispatch an NAS resource or resources to that patient as per the Dispatch Code for that patient.

Dr Cathal O'Donnell
Medical Director.

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