

NAS Staff Feedback Report - HIQA Response Times and Quality Performance

Month: April 2011

NAS Area	NAS Division	Control Action Allocation < 90 seconds	Operational Staff Mobilisation < 90 seconds	Echo At Scene < 8 minutes	Delta At Scene < 8 minutes	Echo At Scene < 19 minutes	Delta At Scene < 19 minutes	Charlie At Scene < 19 minutes	Bravo At Scene < 19 minutes	AP Response % E/D calls responded	Hoax Calls Total %
NAS or HIQA Target		100.00%	100.00%	75.00%	75.00%	75.00%	75.00%	75.00%	75.00%	100.00%	
North Leinster	North Eastern	92.31%	92.31%	38.46%	28.60%	100.00%	77.54%	76.04%	78.87%	67.58%	3.51%
	Eastern	65.52%	68.97%	55.17%	15.40%	82.76%	68.97%	73.07%	75.76%	91.93%	0.82%
	Midland	86.67%	93.33%	60.00%	46.35%	86.67%	80.00%	76.09%	73.22%	56.29%	2.34%
South	South Eastern	60.00%	72.00%	32.00%	27.19%	72.00%	64.80%	63.20%	70.24%	39.94%	8.29%
	South Western	84.62%	69.23%	76.92%	29.67%	84.62%	85.44%	53.61%	72.79%	29.31%	6.35%
West	Mid Western	62.50%	75.00%	37.50%	28.00%	75.00%	74.00%	68.27%	77.08%	54.90%	6.95%
	Western	62.96%	14.81%	18.52%	12.20%	51.85%	39.17%	48.26%	61.25%	19.53%	7.19%
	North Western	58.33%	58.33%	41.67%	25.76%	66.67%	61.74%	60.38%	56.68%	25.15%	2.48%

	Requires Immediate Attention
	Review AMPDS Compliance
	Requires Improvement
	Target Achieved