

NAS Staff Feedback Report - HIQA Response Times and Quality Performance

Month: February 2011

NAS Area	NAS Division	Control Action Allocation < 90 seconds	Operational Staff Mobilisation < 90 seconds	Echo At Scene < 8 minutes	Delta At Scene < 8 minutes	Echo At Scene < 19 minutes	Delta At Scene < 19 minutes	Charlie At Scene < 19 minutes	Bravo At Scene < 19 minutes	AP Response % E/D calls responded	Hoax Calls Total %
NAS or HIQA Target		100.00%	100.00%	75.00%	75.00%	75.00%	75.00%	75.00%	75.00%	100.00%	
North Leinster	North Eastern	90.00%	80.00%	40.00%	30.09%	90.00%	78.07%	80.47%	75.60%	86.17%	1.73%
	Eastern	83.87%	54.84%	38.71%	12.48%	80.65%	58.26%	60.34%	65.57%	45.16%	0.56%
	Midland	43.75%	93.75%	43.75%	39.87%	81.25%	69.30%	73.65%	74.17%	77.61%	2.09%
South	South Eastern	68.75%	87.50%	50.00%	29.83%	81.25%	62.93%	55.00%	64.75%	45.75%	11.75%
	South Western	57.14%	50.00%	50.00%	28.36%	92.86%	73.88%	66.02%	78.28%	99.53%	3.25%
West	Mid Western	69.23%	30.77%	38.46%	30.35%	84.62%	72.54%	67.93%	75.56%	49.34%	3.30%
	Western	68.18%	9.09%	27.27%	12.07%	50.00%	41.03%	43.90%	43.66%	31.81%	6.36%
	North Western	60.00%	80.00%	60.00%	35.27%	80.00%	59.75%	56.44%	64.58%	23.84%	3.52%

	Requires Immediate Attention
	Review AMPDS Compliance
	Requires Improvement
	Target Achieved