

NAS Staff Feedback Report - HIQA Response Times and Quality Performance

Month: May 2011

NAS Area	NAS Division	Control Action Allocation < 90 seconds	Operational Staff Mobilisation < 90 seconds	Echo At Scene < 8 minutes	Delta At Scene < 8 minutes	Echo At Scene < 19 minutes	Delta At Scene < 19 minutes	Charlie At Scene < 19 minutes	Bravo At Scene < 19 minutes	AP Response % E/D calls responded	Hoax Calls Total %
NAS or HIQA Target		100.00%	100.00%	75.00%	75.00%	75.00%	75.00%	75.00%	75.00%	100.00%	
North Leinster	North Eastern	100.00%	85.71%	57.14%	27.05%	100.00%	73.39%	73.43%	71.43%	64.50%	2.73%
	Eastern	80.00%	60.00%	0.00%	15.62%	93.33%	61.92%	71.88%	76.01%	83.03%	0.79%
	Midland	100.00%	95.00%	65.00%	46.09%	100.00%	88.28%	58.50%	60.90%	30.19%	10.65%
South	South Eastern	73.68%	63.16%	36.84%	30.29%	68.48%	60.19%	58.50%	60.90%	30.19%	10.65%
	South Western	75.00%	62.50%	75.00%	33.33%	100.00%	70.60%	69.50%	74.74%	39.61%	5.46%
West	Mid Western	55.56%	66.67%	33.33%	30.87%	55.56%	69.39%	75.36%	75.52%	56.36%	6.77%
	Western	72.00%	16.00%	20.00%	18.82%	56.00%	52.35%	50.52%	52.97%	25.15%	4.34%
	North Western	88.89%	55.56%	33.33%	32.85%	88.89%	64.62%	64.91%	62.76%	19.45%	3.13%

	Requires Immediate Attention
	Review AMPDS Compliance
	Requires Improvement
	Target Achieved