NAS Staff Feedback Re	eport - HIQA Response	Times and Quality Per	formance

Month: June 2011

NAS Area	NAS Division	Control Action	Operational Staff	Echo	Delta	Echo	Delta	Charlie	Bravo	AP Response	Hoax Calls
		Allocation	Mobilisation	At Scene	At Scene	At Scene	At Scene	At Scene	At Scene	% E/D calls	Total %
		< 90 seconds	< 90 seconds	< 8 minutes	< 8 minutes	< 19 minutes	< 19 minutes	< 19 minutes	< 19 minutes	responded	
NAS or HIQA T	arget	100.00%	100.00%	75.00%	75.00%	75.00%	75.00%	75.00%	75.00%	100.00%	
North Leinster	North Eastern	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
	Eastern	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
	Midland	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
South	South Eastern	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
	South Western	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
West	Mid Western	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
	Western	0.00%		0.00%					0.00%	0.00%	
	North Western	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

Requires Immediate Attention		
Review AMPDS Compliance		
Requires Improvement		
Target Achieved		