

**NAS Staff Feedback Report - HIQA Response Times and Quality Performance**

Month: March 2011

NAS Area	NAS Division	Control Action Allocation < 90 seconds	Operational Staff Mobilisation < 90 seconds	Echo At Scene < 8 minutes	Delta At Scene < 8 minutes	Echo At Scene < 19 minutes	Delta At Scene < 19 minutes	Charlie At Scene < 19 minutes	Bravo At Scene < 19 minutes	AP Response % E/D calls responded	Hoax Calls Total %
<b>NAS or HIQA Target</b>		100.00%	100.00%	75.00%	75.00%	75.00%	75.00%	75.00%	75.00%	100.00%	
<b>North Leinster</b>	North Eastern	95.00%	75.00%	40.00%	27.35%	95.00%	73.07%	67.25%	76.73%	65.48%	2.72%
	Eastern	73.53%	79.41%	52.94%	14.98%	76.47%	65.94%	68.26%	72.36%	33.75%	0.57%
	Midland	75.00%	91.67%	41.67%	40.13%	91.67%	72.58%	65.61%	78.70%	42.89%	0.00%
<b>South</b>	South Eastern	75.00%	90.00%	60.00%	24.55%	75.00%	65.88%	59.50%	64.16%	33.56%	11.32%
	South Western	42.86%	50.00%	35.71%	29.14%	78.57%	78.00%	63.74%	77.08%	36.58%	3.54%
<b>West</b>	Mid Western	60.00%	0.00%	20.00%	31.53%	80.00%	78.41%	62.68%	74.60%	65.86%	6.01%
	Western	85.00%	15.00%	25.00%	15.60%	75.00%	50.00%	40.96%	47.83%	17.30%	3.32%
	North Western	60.00%	80.00%	60.00%	35.27%	80.00%	59.75%	56.00%	64.58%	23.84%	8.43%

	<b>Requires Immediate Attention</b>
	<b>Review AMPDS Compliance</b>
	<b>Requires Improvement</b>
	<b>Target Achieved</b>