

**NAS Staff Feedback Report - HIQA Response Times and Quality Performance**

Month: January 2011

NAS Area	NAS Division	Control Action Allocation < 90 seconds	Operational Staff Mobilisation < 90 seconds	Echo At Scene < 8 minutes	Delta At Scene < 8 minutes	Echo At Scene < 19 minutes	Delta At Scene < 19 minutes	Charlie At Scene < 19 minutes	Bravo At Scene < 19 minutes	AP Response % E/D calls responded	Hoax Calls Total %
<b>NAS or HIQA Target</b>		100.00%	100.00%	75.00%	75.00%	75.00%	75.00%	75.00%	75.00%	100.00%	
<b>North Leinster</b>	North Eastern	89.47%	78.95%	36.84%	21.38%	84.21%	74.91%	72.52%	70.43%	82.42%	0.80%
	Eastern	77.50%	67.50%	15.00%	4.31%	72.50%	52.27%	56.82%	57.54%	76.24%	0.80%
	Midland	71.43%	85.71%	19.05%	28.90%	61.90%	70.25%	72.97%	59.18%	46.70%	3.72%
<b>South</b>	South Eastern	73.91%	57.25%	52.17%	24.90%	82.61%	61.57%	53.85%	63.84%	42.44%	5.68%
	South Western	68.42%	73.68%	15.79%	22.15%	63.16%	72.31%	60.25%	65.67%	75.70%	2.06%
<b>West</b>	Mid Western	40.00%	46.67%	40.00%	41.08%	86.67%	69.97%	65.95%	75.56%	66.59%	7.51%
	Western	52.38%	9.52%	19.05%	9.44%	28.57%	39.51%	29.63%	22.73%	76.78%	4.00%
	North Western	44.44%	78.78%	11.11%	28.40%	55.56%	58.37%	51.01%	62.80%	14.11%	1.97%

	<b>Requires Immediate Attention</b>
	<b>Review AMPDS Compliance</b>
	<b>Requires Improvement</b>
	<b>Target Achieved</b>